User management

COM-402: Information Security and Privacy

(slide credits: Cristina Basescu)
Users vs company resources

- **Company resources**
  - Located on premises or in the cloud
  - Servers, workstations, data, applications

- **Users access company resources**
  - On premises through corporate-owned / personal devices
  - From outside the company’s network through corporate-owned / personal devices
Typical enterprise infrastructure
User interaction with company resources

- Wonderland is complicated
  - Who can install software on user machines?
  - Who can read files from the mail server?
  - How to authenticate users?
Which user is the weakest link?
Outline

- **Access control**
- User authentication using passwords
- Kerberos
- Multi-factor authentication
- LDAP
- User training
Access control

- Define and enforce users’ restricted access to resources
  - Subject S (e.g., user, process) attempts to perform operation O (e.g., read, write) on resource R (e.g., file, socket)

- Subject already logged in the system under a digital identity (later today)

- Principle of least privilege
  - Access granted only to resources required to fulfill duties
Multiple levels of access control

- **Network-level access control to reach the dst machine (next week) (left fig)**
  - E.g., Can messages from White Queen’s network reach the DB server?

- **User management within the enterprise (right fig)**
  - E.g., Is the White Queen herself allowed to connect to the DB server?

- **Operating System-level access control (right fig)**
  - E.g., Can the DB engine be executed by the user she logged in as within the OS?

- **Access control of the application itself**
  - E.g., access control of the DB engine (previous lecture)
Multiple approaches to access control

Three common varieties:

- Role-Based Access Control (RBAC)
- Discretionary Access Control (DAC)
- Mandatory Access Control (MAC)
Role-based access control (RBAC) (1)

- Standardized by NIST since 1992 (latest in 2012: INCITS 359-2012)
- Centered on user roles
  - A role can contain multiple permissions

![Many to many mapping](image)

<table>
<thead>
<tr>
<th>Roles</th>
<th>Navigate Pages</th>
<th>Markup</th>
<th>Edit Content</th>
<th>Delete Pages &amp; Folders</th>
<th>Configure Users &amp; Groups</th>
<th>Permissions</th>
<th>Sync</th>
<th>View User Settings</th>
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<tbody>
<tr>
<td>Owner</td>
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</tr>
</tbody>
</table>

* A viewer can only navigate pages if Sync Mode is OFF.
Role-based access control (RBAC) (2)

- RBAC for user management within the company

Image from https://docs.axway.com/u/documentation/api_gateway/7.5.2/webhelp_portal_admin/Content/Resources/Images/docbook/images/admin/rbac/rbac_overview.png
RBAC in Windows

- **Windows Authorization Manager (AzMan)**
  - Administrative Tools for users to manage authorization policies
  - Runtime Executives for applications to perform access checks against policies

- **Available in:**
  - Deprecated as of Windows Server 2012 R2, replaced with Dynamic Access Control

- **Azman components:**
  - Authorization Store - stores policies
  - Application
  - Scope - resources with the same policy
  - Role - in the sense of RBAC role
  - Operation - RBAC action
  - Task - RBAC action set

Image from https://i-msdn.sec.s-msft.com/dynimg/IC159391.gif
Advantages of RBAC

✅ Easy to grasp the idea of roles

✅ Easy to manage in principle
  - Roles decouple digital identities from permissions
  - Simply assign roles to a new subject, instead of deciding on access for each resource
  - Easy to revoke authorization for a subject by removing roles

✅ Easy to tell through roles which permissions a subject has, and why
  - Typically centrally managed
Disadvantages of RBAC

❌ Difficult to decide on the granularity of roles
  ● Should we create separate roles for modifying client information and for deleting a client, or not?
  ● Is authorization too broad / still up-to-date for all subjects having this role?

❌ Role meaning is fuzzy
  ● Employee position in company may be different from RBAC roles (think of developers in the same team working on different projects)
  ● Source of misunderstanding between admins and managers, for instance who assign them

❌ Unclear if roles can be shared between different departments
Discretionary access control (DAC)

- **Access control is at the discretion of the object owner**
  - Object owner specifies policies to access resources it owns

- **Access control matrix to represent rules**
  - Stored by column: access control list (ACL) stored with resource

<table>
<thead>
<tr>
<th></th>
<th>/stud1/grades.txt</th>
<th>/hw1/grade.sh</th>
<th>/sensitive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stud1</td>
<td>r--</td>
<td>--x</td>
<td>---</td>
</tr>
<tr>
<td>TA1</td>
<td>rw-</td>
<td>rwx</td>
<td>r-x</td>
</tr>
</tbody>
</table>

- Stored by row: access rights (capability) of a given process or user

<table>
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<th>/hw1/grade.sh</th>
<th>/sensitive</th>
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<tr>
<td>TA1</td>
<td>rw-</td>
<td>rwx</td>
<td>r-x</td>
</tr>
</tbody>
</table>
## ACL vs Capabilities

<table>
<thead>
<tr>
<th>Capability</th>
<th>ACL</th>
</tr>
</thead>
<tbody>
<tr>
<td>✗  Instant revocation hard</td>
<td>✓ Instant revocation possible, especially for single object</td>
</tr>
<tr>
<td>✓  Eventual revocation easy (create no more capabilities)</td>
<td>✗ Revocation requires changing many objects</td>
</tr>
<tr>
<td>✓  Easy to give access to new subjects</td>
<td>✗ Giving access to new subjects requires updating objects</td>
</tr>
<tr>
<td>✓  Enables delegation</td>
<td>✗ Difficult to delegate</td>
</tr>
<tr>
<td>✓  Easy to enumerate accessible objects per user</td>
<td>✗ Hard to enumerate accessible objects per user</td>
</tr>
<tr>
<td>✗  Hard to enumerate users that can access object</td>
<td>✓ Easy to enumerate users that can access object</td>
</tr>
</tbody>
</table>

*Slide adapted from System Security course at ETH, ©David Barrera*
**DAC in Unix (1)**

- **Definition of capability**
  - In Unix it refers to access rights of a subject on an object
  - Generally it denotes an unforgeable token that grants access rights and that can be passed around

- **ACLs**
  - Store rights with the target object
  - Group subjects in three accessor categories
  - Representation compressed to 9 bits
    - 3 groups of R,W,X bits, each group then converted to octal
    - Example: 754 means rwx|r-x|r

<table>
<thead>
<tr>
<th>Accessor</th>
<th>Access to descriptor</th>
</tr>
</thead>
<tbody>
<tr>
<td>owner</td>
<td>Read, write, execute</td>
</tr>
<tr>
<td>group</td>
<td>Read, execute</td>
</tr>
<tr>
<td>others</td>
<td>Read</td>
</tr>
</tbody>
</table>
DAC in Unix (2)

● **Setuid / setgid**
  ○ Set user / group id upon execution
  ○ User executing file with setuid bit set gets permissions of user or group owning the file

● **Use setuid / setgid responsibly**
  ○ Why do we need setuid on /usr/bin/passwd (see below)
  ○ What could go wrong if executable with setuid bit set has a vulnerability?

```
-rwsr-xr-x 1 root root 42856 2009-07-31 19:29 /usr/bin/passwd
```
DAC pros and cons

✔️ Advantages
  ○ Flexible - the main reason of its popularity in OSes
  ○ Easy to implement
  ○ Intuitive
  ○ Flexibility

❌ Disadvantages
  ○ Rely on resource owner's judgement to modify the protection state of the resource
  ○ DAC works if all processes are benign, and users make no mistakes (impossible)
  ○ Vulnerability to trojans: users A, B, data D only readable by A. B sends trojan to A that, when run by A, reads D and writes it under D’, readable by B
Mandatory access control (MAC)

- Historically associated with the military to protect information
  - Multi-level security: unclassified, confidential, secret, top secret

- The system labels both subject and objects with security labels
  - Can only be modified by trusted administrators via trusted software
  - Labels are immutable during system execution

- Security policy:
  - Subject can access object if subject’s label has a higher or equal label compared to object’s label

- Can be used in conjunction with DAC or RBAC

! (Do not confuse with message authentication codes)
## MAC security labels

**Figure 2.2:** A Mandatory Protection System: The *protection state* is defined in terms of labels and is immutable. The immutable *labeling state* and *transition state* enable the definition and management of labels for system subjects and objects.

Slide adapted from System Security course at ETH, ©David Barrera
MAC in Operating Systems

● Arguably wider audience after Linux Security Modules (LSM)
  ○ Part of Linux kernel since Linux 2.6
  ○ Makes it possible to add a MAC security module to the OS
  ○ Currently accepted modules: AppArmor, SELinux, Smack, TOMOYO Linux, Yama

● Trusted Solaris also implements MAC

● Implemented using a Reference Monitor
  ○ Input: request to perform operation
  ○ Output: binary response indicating whether request is authorized by the policy
Reference Monitor (1)

Slide adapted from System Security course at ETH, ©David Barrera
Reference Monitor (2)

- **Reference monitor interface**
  - Intercepts all security-sensitive operations
  - OS must be designed such that sensitive system calls use this interface

- **Authorization module**
  - The brain
  - Converts request into query that can be looked up in the policy store

- **Policy store**
  - Database containing protection state, labelling state, transition state
Linux Security Modules (LSM) (1)

- Functions for modules to register / unregister as security modules
- Opaque security fields associated with kernel objects
  - Must handle pre-existent objects, which do not have security fields associated
  - Either ignore pre-existent objects or set security fields during module initialization
- Security hooks for function calls inserted in the kernel
  - Implemented by security modules
  - Hooks are called after DAC checks

Table: Kernel data structures modified by the LSM kernel patch and the corresponding abstract objects.

<table>
<thead>
<tr>
<th>STRUCTURE</th>
<th>OBJECT</th>
</tr>
</thead>
<tbody>
<tr>
<td>task_struct</td>
<td>Task (Process)</td>
</tr>
<tr>
<td>linux_binprm</td>
<td>Program</td>
</tr>
<tr>
<td>super_block</td>
<td>Filosystem</td>
</tr>
<tr>
<td>inode</td>
<td>Pipe, File, or Socket</td>
</tr>
<tr>
<td>file</td>
<td>Open File</td>
</tr>
<tr>
<td>sk_buff</td>
<td>Network Buffer (Packet)</td>
</tr>
<tr>
<td>net_device</td>
<td>Network Device</td>
</tr>
<tr>
<td>kern_ipc_perm</td>
<td>Semaphore, Shared Memory Segment, or Message Queue</td>
</tr>
<tr>
<td>msg_msg</td>
<td>Individual Message</td>
</tr>
</tbody>
</table>
Historically associated with the military to protect information

- Multi-level security: unclassified, confidential, secret, top secret

Subjects (processes) access objects (resources: files, directories, ports, etc)

- The system labels both subject and objects with security labels
- Security policy: subject can access object if the subject's label has a higher or equal label compared to object's label

Arguably wider audience after Linux Security Modules (LSM)

- Part of Linux kernel since Linux 2.6
- Makes it possible to add a MAC security module to the OS
- Currently accepted modules: AppArmor, SELinux, Smack, TOMOYO Linux, Yama

Trusted Solaris also implements MAC

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Linux Security Modules (LSM) (2)
MAC pros and cons

✅ Addresses key vulnerability issues of DAC

❌ Too restrictive
  ○ Prevent people from achieving legitimate tasks
  ○ Arguably does not apply to SELinux’s targeted mode

❌ Information leakage still possible via covert channels (timing, storage, …)
  ○ MAC restricted usability without getting the benefit
  ○ Example: database files storing tables have the clearance *secret*, but the meta-data about these files is *unclassified*, because it does not contain real confidential information. User A with label unclassified can infer a *pattern* of changes to data, even though it cannot read the actual data

● MAC tried to evolve to information flow control (IFC)
  ○ Generalization for commercial purposes - to be covered later in course
Outline

- Access control
- User authentication using passwords
- Kerberos
- Multi-factor authentication
- LDAP
- User training
Authentication

- Procedure by which an entity establishes claimed relationship property to another entity
  - User authentication
  - Server authentication
  - Mutual authentication
“The password is dead”...

- “They just don’t meet the challenge for anything you really want to secure” (B. Gates, 2004)
- Within 5 years “You’ll never need a password again” (IBM, 2011)
- “Passwords are done at Google” (H. Adkins, manager of Information Security at Google, 2013)
- Arguably passwords still the main form of authentication on the web
- “No other single technology matches their combination of cost, immediacy and convenience” (C. Herley, P. van Oorschot, 2015)
Password habits (1)

● **Users are difficult to model**
  ○ Use same / similar passwords for different accounts
  ○ Prefer passwords with *low entropy*, because they are easier to remember
  ○ What are the dangers of the two points above? (hint: previous lecture)

● **Typically at least one uppercase and one non-alphabetic character**
  ○ But users may insert these characters in predictable places: (e.g., F1rst)

● **Users reuse passwords when prompted to periodically change them**
  ○ Predictable changes (s becomes $, add sequences at the end 1, 2, 3)

● **Users write them down**

Password habits (2)

Figure 2: Number of distinct passwords used by a client vs. age of client in days. The average client appears to have about 7 passwords that are shared, and 5 of them have been re-used at least once within 3 days of installing the client.

Figure 3: Number of sites per password vs. age of client in days. The average password appears to be used at about 6 different sites.

Password habits (3)

Figure 4: Fraction of the number of sites that share a password for weak passwords (bitstrength < 30 bits), strong passwords (> 60 bits) and the overall average. Observe that weaker passwords tend to be shared at more sites, and stronger ones at fewer.

A good password

That password isn’t very strong.

I’ll have you know it’s actually the best.

I found it in this article, “Most popular passwords of 2015”.

Images from http://www.pidjin.net/2016/02/02/strong/
Even very strong passwords are at risk

- Passwords are essentially login tokens that can be replayed
- An attacker can:
  - Steal passwords using client-side malware
  - Password-crack a stolen server-side database (covered earlier)
  - Phish passwords using a spoofed site
  - Eavesdrop the password
Outline

- Access control
- User authentication using passwords
- **Kerberos**
- Multi-factor authentication
- LDAP
- User training
Kerberos

- **MIT late 80’s**
- **Clients use session tickets to access services**
- **Authentication server (T)**
  - Shares keys with users, e.g., based on user’s password
- **Ticket-granting server (G)**
  - Issues tickets to clients, which clients show to the server when requesting service
  - Tickets prove the client is authenticated
  - Tickets carry a client-server session key

Slide adapted from Information Security course at ETH, ©Srdjan Capkun
Kerberos architecture

1. Login
2. Service authorization
3. Service request

Alice (A)

Authentication Server (T)

Ticket-granting Server (G)

Server 1  Server 2  ...

msg exchange
shared key
Kerberos advantages

- **Distributed access control**
  - No password communicated in cleartext over the network

- **Cryptographic protection against spoofing**
  - All accesses mediated by ticket-granting service

- **Limited period of validity**
  - Tickets have a validity period, which servers check
  - Limits window of vulnerability
  - Timestamp prevents replay attacks

- **Mutual authentication**
  - User sends nonces as challenges
Kerberos disadvantages

- **Ticket-granting server**
  - Single point of failure or compromise
  - Performance bottleneck

- **Requires at least roughly-synchronized clocks**
  - All accesses mediated by ticket-granting service

- **Ticket replay possible during validity period**

- **Password used at the beginning is a weak spot**
  - User host can save it and then replay it
Outline

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- Multi-factor authentication
- LDAP
- User training
Multi-factor authentication (MFA)

- User granted access after presenting several separate pieces of information to authentication mechanism

- Two-factor authentication (2FA)
  - Use two of the three classes above
Scenarios

● What authentication factors are used in the following?

Authentication factors

● **Something you know**
  ○ PIN, Password, passphrase - as discussed earlier

● **Something you have**
  ○ Secure token (or similar) to generate a one-time password
  ○ Key embedded in a secure area on host machine, browser software
  ○ Smartcard
One-time password - Lamport (1)

- Cannot impersonate user through eavesdropping or server compromise
- Based on hash chains

![Diagram showing the process of generating and using a one-time password based on hash chains.]
One-time password - Lamport (2)

- **Client stores** $x$, **server stores** $t = H^n(x)$

- **Authentication**
  - Server sends $n$
  - Client computes $y = H^{n-1}(x)$ and sends it to server
  - Server check that $H(y) == t$

- **Eavesdropping ineffective**
  - Eve observes $H^{n-i}(x)$ in round $i$
  - Round $i+1$ requires $H^{n-i+1}(x)$, which Eve cannot compute from $H^{n-i}(x)$
  - What property of hash chains do we use?

- **Small $n$ attack**
  - Eve impersonates server, sends small $n = 100$
  - Alice replies $H^{99}(x)$. Eve can impersonate Alice for $m \geq 100$
Biometrics

● Motivation
  ○ Something you know could be guessed
  ○ Something you own could be stolen
  ○ Nothing to remember, nothing to share

● Behavioral
  ○ Speech
  ○ Keystroke timing

● Physiological
  ○ Iris
  ○ Fingerprint
  ○ Face / voice recognition
Biometrics authentication process

● **Registration**
  ○ Acquisition
  ○ Creation of master characteristics
  ○ Storage of master characteristics

● **Authentication**
  ○ Acquisition
  ○ Comparison
  ○ Decision
Fingerprint recognition

- **Through contact**
- **Inaccuracies**
  - Dirt
  - Wounds
  - Moisture
- **Issues**
  - Can be cloned
  - Play-Doh fingers can fool fingerprint scanners

Slide adapted from Information Security course at ETH, ©Srdjan Capkun
Voice recognition

● Speech input
  ○ Cadence
  ○ Frequency
  ○ Duration

● Issues
  ○ Environmental noise
  ○ Having a cold
  ○ Lossy transformation from analog to digital
  ○ Same person has different accents in different languages
Face recognition

- **Software assesses**
  - Age
  - Gender
  - Mood

- **Software identifies**
  - Special features, e.g., moles
Biometrics errors

- False accept rate (FAR)
- False reject rate (FRR)
- Higher sensitivity is not always better
  - Company needs to decide what makes most sense for its scenarios
Outline

● Access control
● User authentication using passwords
● Kerberos
● Multi-factor authentication
● LDAP
● User training
Lightweight directory access protocol (LDAP)

- **Standard for accessing a corporate repository for commonly-used information**
  - Many RFCs specify parts of LDAP
  - Information stored hierarchically
  - Allows to represent objects (users, groups, organizational units, network objects, printers, etc)
  - Allows representation of object attributes (text, binary data, lists, etc)

- **Optimized for reads and searches**
  - Allows queries to find resources, e.g., find server that has access to employee records

- **Runs on top of TCP/IP**

- **Secure communication using TLS and X.509 certificates**
LDAP information storage

- Data stored in entries that are tree nodes
  - Format compatible with X.500
  - Information accessed through LDAP URL: `ldap://ds.example.com:389` (scheme://url:port)
LDAP client-server interaction
LDAP usage (1)

- Store users and access authorization (e.g., use for RBAC)
- Implementation example: Microsoft Active Directory
- Scenario
  - Medium-sized banking firm, >5000 employees who bring their own devices (PC and mobile)
  - Goal: users can access corporate apps and data on these devices, according to their needs
  - Company can identify and manage devices

Scenario (and subscenarios) and images from https://technet.microsoft.com/en-us/library/dn550982(v=ws.11).aspx
LDAP usage (2)

- Sub-scenario 1
  - Enable users to register devices
  - Enable users to have a single sign-on experience

*Workplace Join with on-premises Device Registration Service*
LDAP usage (3)

- Sub-scenario 2
  - Enable users to set up seamless access to corporate resources

Users can work from anywhere on their devices with access to corporate resources.

Users can register devices for single sign-on and access to corporate data with Workplace Join.

IT publish Desktop Virtualization (VDI) for access to centralized resources.

IT publish access to resources with the Web Application Proxy based on device awareness and user identity.

IT provide seamless corporate access with DirectAccess and automatic VPN connections.
LDAP usage (4)

- Sub-scenario 3
  - Active Directory enhancements for improving access control risk mitigation
LDAP food for thought

- Where should the LDAP server be located inside the company network?
- Where should each component in the scenarios be located and why?
Outline

- Access control
- User authentication using passwords
- Kerberos
- Multi-factor authentication
- LDAP
- **User training**
Staying safe online: experts vs non-experts

- **Common: careful password management**
  - 24% of non-experts use password managers for some of their accounts vs 73% of experts
  - “I try to remember my password because no one can hack my mind” (non-expert)

- **Software updates**
  - 35% of experts vs 2% of non-experts
  - “Patch, patch, patch,” (expert)
  - “What if I download malicious update?” (non-expert)

- **Antivirus software**
  - 42% of non-experts vs. 7% of experts
  - “Gives false sense of bulletproof security” (expert)

Src: https://security.googleblog.com/2015/07/new-research-comparing-how-security.html
Best practices

- **BYOD training**
  - Data ownership: personal vs corporate e-mail / contacts / data
  - Define BYOD for the organisation
  - Supported devices
  - Security policies: device loss / theft, passwords

- **Do not connect random devices to company network**

Security

Half of people plug in USB drives they find in the parking lot

Why do we even bother with security software?

11 Apr 2016 at 21:09, Shaun Nichols
Phishing

- Over the phone
- Over e-mail (attachment, link) - some are very sophisticated

--- Forwarded Message ---
From: PayPal <paypal@pseudo-access.273.com>
To: ...
Sent: Wednesday, January 25, 2017 10:13 AM
Subject: Your Account Has Been Limited (Case ID Number: PP-003-153-362-667)

PayPal

Dear Customer,

We need your help resolving an issue with your account. To give us time to work together on this, we’ve temporarily limited what you can do with your account until the issue is resolved.

We understand it may be frustrating not to have full access to PayPal account. We want to work with you to get your account back to normal as quickly as possible.

What the problem’s?

We noticed some unusual activity on your PayPal account.

As a security precaution to protect your account until we have more details from you, we’ve place a limitation on your account.

How you can help?

It’s usually pretty easy to take care of things like this. Most of the time, we just need a little more information about your account.

To help us with this and to find out what you can and can’t do with your account until the issue is resolved, log in to your account and go to the Resolution Center.

Log in

Help | Contact | Security

This email was sent to you please do not reply to this email. Unfortunately, we are unable to respond to inquiries sent to this address. For immediate answers to your questions, simply visit our Help Center by clicking Help at the bottom of any PayPal page.

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An example of phishing attack

● **Goal:** Stealing bank credentials of users

● **Steps**
  ○ Hijack the DNS server the users connect to
  ○ Change the IP address the URL of the bank resolves to
  ○ Built a website clone
  ○ Send phishing e-mail with a legitimate looking link, but which will resolve to attacker’s IP address
Employee training

- Companies periodically run employee training
- Services for employee training

PhishSim

PhishSim is a phishing training and simulation tool that provides realistic phishing tests, custom templates and automatic education for employees.

Hackers Send About 156 Million Phishing Emails Every Day.

Stop phishing attacks with anti-phishing training from SecurityIQ, your employees will learn to avoid phishing attempts.
Conclusion

Important to understand how users interact with security-critical systems

- Tradeoffs in access control mechanisms: RBAC, DAC, MAC
- Authentication versus authorization
- Common network access technologies: Kerberos, LDAP, Active Directory